



uWebChat pricelist

	Free	Basic	Professional	Enterprise	Edu/Non Profit***
offer type	SAAS	SAAS	SAAS	SAAS	SAAS
pricing per agent/month	-	€ 3,00	€ 15,00	€ 25,00	€ 6.25
pricing per agent/year	n/a	n/a	n/a	n/a	n/a
billing cycle	-	monthly	monthly	monthly	monthly
direct billing option	-	√	√	√	√
Microsoft billing	-	√	√	√	-
Features					
min # agents purchase	1	1	1	1	10
max # agents	2	unlimited	unlimited	unlimited	unlimited
# of web messages	1000	9000	75000	900000	900000
# groups/teams	1	2	10	50	50
Personal Chat	√	√	√	√	√
Team Hunt	√	√	√	√	√
Advance presence SFB/Teams	√	√	√	√	√
Powered by uWebChat sponsored link removed	-	√	√	√	√
Save chatlog to OneDrive	-	√	√	√	√
Opening Hours	-	√	√	√	√
Usage reporting *	-	√	√	√	√
Leave message on away	-	√	√	√	√
MeetNow	-	-	√	√	√
Voice to text translation	-	-	√	√	√
Language setting per group	-	-	√	√	√
Realtime language translation AI	-	-	-	√	√
Agent Handover*	-	-	-	√	√
Bot skills*	-	-	-	√	√
Custom bot branding	-	-	-	√	√
Backoffice integration	-	-	-	√	√
Visitor connectors					
Web	√	√	√	√	√
Teams	√	√	√	√	√
Support					
Channels	public KB, chat, e-mail	public KB, chat, e-mail	public KB, chat, e-mail	public KB, chat, e-mail, phone	public KB, chat, e-mail, phone
Professional services					
Website consultancy	€ 95,00 /Hour	€ 95,00 /Hour	€ 95,00 /Hour	€ 95,00 /Hour	€ 95,00 /Hour
Custom branding	€ 95,00 /Hour	€ 95,00 /Hour	€ 95,00 /Hour	€ 95,00 /Hour	€ 95,00 /Hour
Technical specifications					
# configuration changes per month	250	250	500	1000	1000
# website views per month	150000	150000	150000	5000000	5000000
# website domains(FQDN) supported	1	1	5	10+(# of agents purchased)	10+(# of agents purchased)
Deployed in <i>customers</i> Azure tenant	-	-	-	-	-
Access to database tables	-	-	-	-	-
Software Assurance	√	√	√	√	√
Planned release schedule	-	-	-	-	-

* available in Q2 2021
 ** unlimited means as far as Azure resources can scale
 *** Verification educational eligibility required